



# Self-Service eLearning Solution

for Microsoft 365 and more...

May 18th<sup>th</sup>, 2021 Capture the Cloud

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## Agenda

- CLIPTRAINING OVERVIEW
- CLIPTRAINING & MICROSOFT TEAMS
- PARTNER VALUE & PARTNER PROGRAMS
- DEMO
- PRICING MODELS
- Q&A

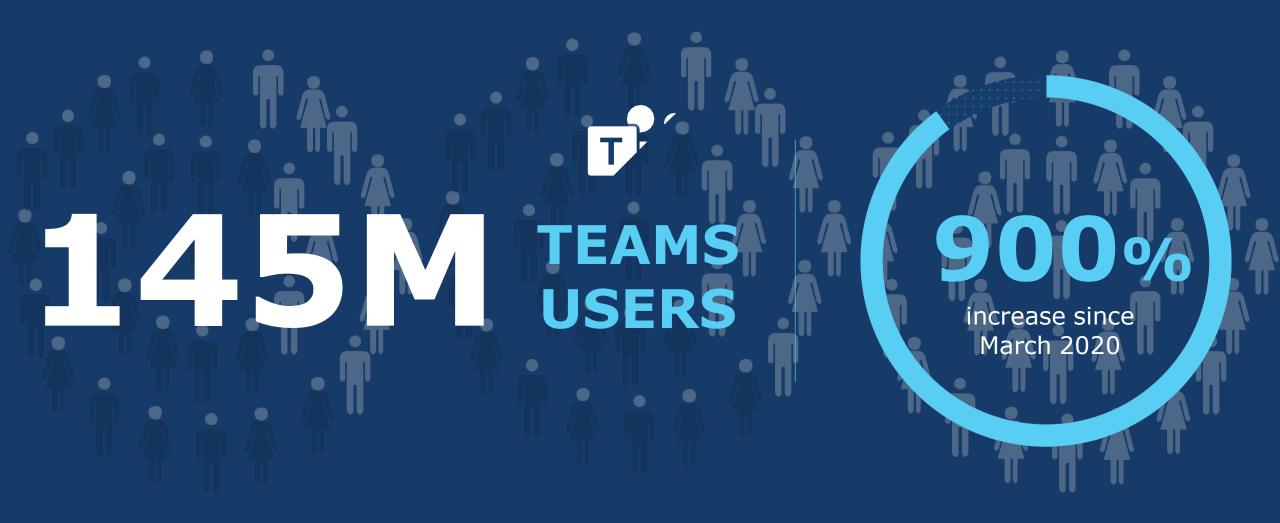


# 100% Partner Channel

**Enable a new "Learning Culture" for your customers** 

Drive **Digital Adoption** for technology deployments

Empower **Change Management** with easy access to eLearning



Microsoft earnings report in April 2021

# Customers need help driving full adoption for TEAMS

- ✓ Capture Lagging Teams Entitlements
- ✓ Drive Teams Monthly Active Usage (MAU)
- ✓ Drive Teams Platform Usage (3<sup>rd</sup> party apps)

Skype for Business is going away in 2021. Time to transition all users to TEAMS.

**Partners need to assist Microsoft during this** expansion of TEAMS.

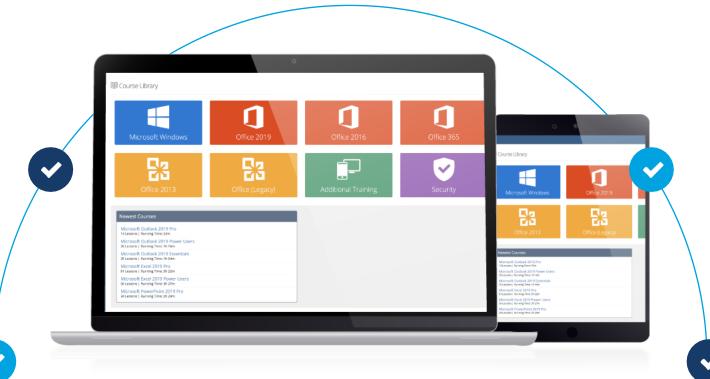
All Microsoft sales reps are measured on M365 usage, especially for TEAMS.

## eLearning content streaming solution

**Benefits of a Modern Approach to Learning** 

**Training videos** are available for viewing from any device allowing Front-Line worker enablement

Full-text indexed search to find videos quickly and complete current tasks



Improves knowledge retention by using newfound skills immediately

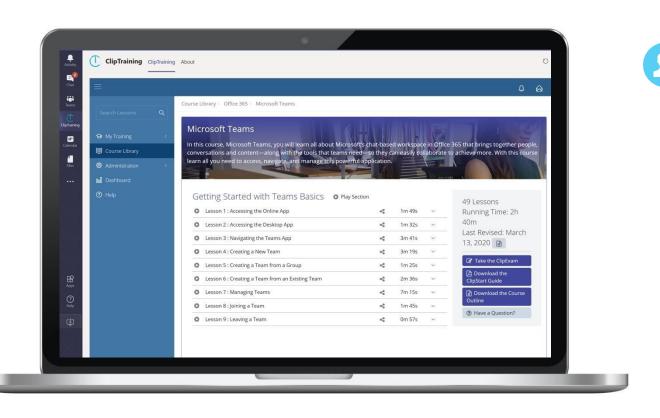
Reduces HelpDesk calls for "how to" questions

5,000+

task-based M365 and Windows training videos in on-line library

### Now available in Microsoft Teams

**Drives Teams adoption by integrating self-service training video library** 







Utilizes M365 login credentials



Videos play inside Teams window



Simple deployment through Teams administration process



Users maintain their own view into personalized training history

## Partner Value from ClipTraining



**Help Customer ROI** 

Achieve adoption goals for CIO and IT.

Accelerate Adoption for Microsoft 365



**Win New Customers** 

Differentiate your service offerings from the other MSPs and CSP's.

**Expand Customer Contracts** 



**Lock-in Customer Renewals** 

Become the go-to provider for Training and Enablement for your CSP and MSP customers.

Strengthen Customer Relationships





# Open Channels for video content streaming

100%

**Profit** for partner provided training and enablement video content

Project Services for Open Channels setup to stream customer content



Publish your own video content for resale



Open channels for partner specific training



Help customers deploy their own content for training / communications



Resell training from other partners

## Example Use Cases for Partners

**Value-add projects to drive Digital Adoption and Change Management** 



#### **Drive digital adoption**



Replace "User Guides" with short, how-to training videos



Simplify new user onboarding for **custom LOB applications** 



**Reduce helpdesk call times** by creating Top-25 answers using short training videos



#### **Empower change management**



Ongoing compliance training with assignment and validation tracking built-in



**Standards and Governance** policy training (passwords, naming conventions, security, etc.)



Company-wide communications (message from the CEO, business strategy announcements, Ted Talks, etc.)

## Resell Premium Training

**Provide Premium Training Content to Customers** 

Content Catalog Examples



HR Information and Compliance Training



End-User Cyber Security Awareness



Business Productivity Skills Training





Partner

Options

## Partner Success Case Study

#### **Reasons for Choosing ClipTraining**







Key differentiator from other MSP's



New Service Opportunities for Training and Enablement



Ongoing Monthly Revenue Stream

Projected Revenue - YEAR 1

\$212,000 (USD)

#### **Partner Testimonial**

"We hit the jackpot with ClipTraining. It helps us win new customers and provides us a sure-fire way to lock-in customer renewals."

Gani Zebersky, CEO at WheelHouse IT

WheelHouse IT (Ft. Lauderdale, FL) → <a href="https://www.wheelhouseit.com/">https://www.wheelhouseit.com/</a>

## Partner Success Case Study

#### **Reasons for Choosing ClipTraining**







Improve Adoption for Microsoft 365



Strengthen Customer Relationships



Provide Security Training to Customers



\$252,000 (USD)

#### **Partner Testimonial**

"Partnering with ClipTraining provides us with a significant competitive advantage in market as well as a great learning and enablement solution for customers. An added bonus is we utilise ClipTraining to improve our own team capability. It's really a win all around."

Rohan Bowyer, CEO at TRIBE

TRIBE (New Zealand) → <a href="https://www.tribe.co.nz">https://www.tribe.co.nz</a>



## Two Pricing Models for ClipTraining

## Enterprise

customer pricing
> 5,000 seats

customer pricing

2

**SMB** 

1

\$2 / seat yearly pricing

Bulk licensing packages with Partner Program



## SMB Partner Program

**EASY** access for your Customers

**Unlimited Licenses by Subscription** 

TIER ONE

10k \$500 LICENSES TIER TWO

25k \$1,000

TIER THREE

100k \$2,500



Drives adoption for Microsoft 365 and Teams



Reduces helpdesk support calls for Microsoft apps



Promotes self-service learning culture



Provides streaming service to sell *Value-Add Partner Training Programs* 

## **Benefits for Microsoft sales teams**

**Achieve Scorecard Metrics** 

Increases usage of Teams by streaming all videos from native app Meet MAU and ACR metrics for M365 adoption, plus Teams Platform Usage

**Accelerates adoption** of advanced functions in Microsoft 365 - *realize* the full benefits of the platform

**Helps Drive Adoption** 



1

Runs Inside Teams 2

**Accelerates Adoption** 

3

**Drives Advanced M365 Features** 



## Partner Enablement

**Training certification and sales assistance** 

2021

New Partner Program Sales enablement training

**Partner portal and sales content repository** 





Partner awards based on performance



Mentorship program for sales assistance

## **Next steps for partners**

**Start the Customer Journey on a Modern Approach to Learning** 

**Partner Program Workshop --- 1 Hour** 



Deep dive **solution demonstration** and deployment overview



**Discuss opportunities** for Open Streaming channels



Program Details and **Partner Contract Review** 

<u>www.cliptraining.com</u>



BROCHURES



**CASE STUDIES** 



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## Thank you

For more information contact carl baumann@cliptraining.com